CuratorKit Event Calendar Accessibility Conformance Report International Edition

(Based on VPAT[°] Version 2.4)

Name of Product/Version: CuratorKit Event Calendar 1.0

Report Date: 2 Dec, 2022

Product Description: Program/event listing calendar for libraries.

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Notes:

Event Calendar, located at *.curatorkit.com/cal, is the public facing side of the CuratorKit web application where * is the subdomain assigned to the CuratorKit account. Each CuratorKit account includes options to customize their Event Calendar component background and font colors with live warnings that alert the user if the chosen color value would limit accessibility. For this reason, the actual measure of accessibility varies with account.

This report is an update to the original 11/29/22 VPAT where a total of 6 criterion have been since updated from partially-supportive to supportive.

The testing process was carried out in compliance to the WCAG 2.1 AA guidelines. The product was found to be overall mostly supportive, with 37 applicable criterion supportive, 2 partially supportive, and 1 not supported.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI) As a summary, there are some elements and functionalities that are not being supported such as accordion not accessible. However, the page is navigable, and, in most cases, there is a solution for the features that are not being supported.

Accessibility for Americans with Disabilities Act (ADA) website compliance requires all public and (large) private organizations to make their websites and web content conform with mandatory accessibility standards (WCAG 2.0). WCAG is simply a set of formal guidelines on how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

Evaluation Methods Used:

The product was tested against all of the applicable 50 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies NVDA, JAWS, Voiceover
- Automated tools aXe, Color Contrast Analyzer
- Browsers Chrome, Safari & Firefox
- Accessibility plugins aXe
- Desktop- Windows 10

The combinations of technologies used were the following:

- Windows with Firefox and NVDA
- Windows with Chrome and NVDA
- Windows with Chrome and JAWS
- Windows with Chrome and aXe
- Windows with Google Chrome and Zoom
- Windows with Google Chrome and Color Contrast Analyzer

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.

- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibilitysupported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
 1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Remarks: Proper alt text has been provided to all of the graphics present in the application.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: There is no audio only and video only content present in the application.

Criteria	Conformance Level	Remarks and Explanations
 1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 	Not Applicable	Remark: There is no multimedia content present in the application.
 602.3 (Support Docs) 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: There is no multimedia content present in the application.
 1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 	Supports	Remark: Screen reader properly identifies most of the information available in the application and the screen reader user is easily able to perceive the

Criteria	Conformance Level	Remarks and Explanations
 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	3	relationships between an element and its role. However few exceptions are there:
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Remark: Screen reader reads the content present in the application in a meaningful sequence with the help of arrow keys.
 1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 	Supports	Remark: Information is conveyed in the form of symbol. '*' symbol is used to declare a field as required. It is written above form that '*' symbol means required field.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.1 Use of Color (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.1 (Web)		
• 10.1.4.1 (Non-web document)		Remark:
• 11.1.4.1 (Open Functionality Software)		
• 11.1.4.1 (Closed Software)	Not Applicable	No color is used to indicate any type of information
• 11.8.2 (Authoring Tool)		on the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.2 Audio Control (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.2 (Web)		
• 10.1.4.2 (Non-web document)		Remark:
• 11.1.4.2 (Open Functionality Software)		There is no such audio available in the application,
• 11.1.4.2 (Closed Software)	Not Applicable	
• 11.8.2 (Authoring Tool)		which plays automatically as soon as the page is
• 12.1.2 (Product Docs)		launched.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.1 Keyboard (Level A)	Partially Supports	Remark:
Also applies to:		
EN 301 549 Criteria		Application has support for keyboard interaction, as

Criteria	Conformance Level	Remarks and Explanations
 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Closed Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 2.1.2 (Non-web document) 11.2.1.2 (Product Docs) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 22.1.2 (Product Docs) 8 (Software) 12.2.4 (Support Docs) 12.2.4 (Support Docs) 12.2.4 (Support Docs) 8 (Software) 504.2 (Authoring Tool) 	Supports	most of the interactive elements are accessible using the keyboard commands. It works similarly for both screen reader and keyboard-only users. Except for below: Exceptions: Accordion is not accessible through tab/ arrow keys. Remark: Application has a good support for keyboard interaction and there is no keyboard trap issue throughout the application.
 602.3 (Support Docs) 2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Not Applicable	Remark: There are no such character key shortcuts required in the application to operate any feature, which clashes with the predefined screen reader shortcuts.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.1 (Web)		
• 10.2.2.1 (Non-web document)		Remark:
11.2.2.1 (Open Functionality Software)	Not Applicable	
• 11.2.2.1 (Closed Software)		There is no session time out functionality in the
• 11.8.2 (Authoring Tool)		application for which an option is provided to
12.1.2 (Product Docs)		extend the session time.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.2 (Web)		Remark:
• 10.2.2.2 (Non-web document)	Not Applicable	
11.2.2.2 (Open Functionality Software)	not applicable	There is no such functionality/activity available in
• 11.2.2.2 (Closed Software)		the application, where there is a need to either
• 11.8.2 (Authoring Tool)		Pause, Stop or Hide the content.
12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	Remark:
Also applies to:		
EN 301 549 Criteria		There is no flashing / blinking content present

Criteria	Conformance Level	Remarks and Explanations
• 9.2.3.1 (Web)	0	
• 10.2.3.1 (Non-web document)		
11.2.3.1 (Open Functionality Software)		
• 11.2.3.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		anywhere in the application.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.1 (Web)	Supports	Remark:
 10.2.4.1 (Non-web document) – Does not apply 	Sapports	
11.2.4.1 (Open Functionality Software) – Does not apply		Skip to main content link is present on the web
 11.2.4.1 (Closed Software) – Does not apply 		page.
• 11.8.2 (Authoring Tool)		page.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A)	Supports	Remark:
Also applies to:		
EN 301 549 Criteria		Descriptive and unique page title is provided for in
• 9.2.4.2 (Web)		the application.
• 10.2.4.2 (Non-web document)		
• 11.2.4.2 (Open Functionality Software) - Does not apply		
• 11.2.4.2 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
12.1.2 (Product Docs)	40 (04	

Criteria	Conformance Level	Remarks and Explanations
 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria	Supports	
 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Remark: The focus order is moving in a correct sequence through out the application.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Remark: Appropriate link text is provided for all of the links available in the application.

Criteria	Conformance Level	Remarks and Explanations
 2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	Remark: All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.
 2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	Remark: Entire Application supports pointer cancellation as the down-event of the pointer is not used to execute any part of the function, elements trigger only by using the up-event.
 2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply 	Supports	Remark: Visual label matches with the accessible or programmatic name for the elements.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria		ham antu
• 9.2.5.4 (Web)		Remark:
• 10.2.5.4 (Non-web document)	Not Applicable	There is no functionality in the application that can
 11.2.5.4 (Open Functionality Software) 		be operated by device motion or user motion.
• 11.2.5.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
• 10.3.1.1 (Non-web document)		Remark:
11.3.1.1.1 (Open Functionality Software)	Supports	
• 11.3.1.1.2 (Closed Software)		Lang attribute 'En' is provided in the application.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)	Supports	
Also applies to:		Remark:
EN 301 549 Criteria		
 9.3.2.1 (Web) 10.2.2.1 (Nep web desument) 		Application does not have any feature /
 10.3.2.1 (Non-web document) 11.3.2.1 (Open Euroctionality Software) 		functionality, which triggers automatically on
 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 		receiving the focus.
 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 		
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 		
• 12.1.2 (PIOUULI DOLS)	45 () 4	

Criteria	Conformance Level	Remarks and Explanations
 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Remark: Change of context does not happen anywhere in the application when changing the setting of any UI component.
 3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		Remark: Error message implemented on site is present in textual format.

Criteria	Conformance Level	Remarks and Explanations
 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Remark: Form fields present in the application have appropriate labels.
 4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Does Not Supports	Remark: This evaluation requires code level check in order to validate the start and end tags, elements nesting according to specification, duplicate attribute etc. While reviewing the source code of application using axe tool, we came across code level issues that could cause parsing or compatibility concerns
 4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 	Supports	Remark: Most of the components present in the application have proper name/label, role/state and value, which helps screen reader user to understand the

Criteria	Conformance Level	Remarks and Explanations
 11.4.1.2.2 (Closed Software) - Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		actual purpose and nature of these components. However, there are a few exceptions where Name/Role/Value is not associated properly for the elements.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
 1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: There is no live multimedia content present in the application.
 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 	Not Applicable	Remark: There is no multimedia content present in the application which requires audio description.
10.1.2.5 (Non-web document)		

Criteria	Conformance Level	Remarks and Explanations
 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply 	Supports	Remark: Application provides supports and works equally in both landscape/portrait orientation modes.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply	Supports	Remark: Purpose of each input fields collecting information about the user is programmatically determined. Auto complete attribute is implemented for the input fields.
1.4.3 Contrast (Minimum) (Level AA) Also applies to:	Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
 EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 		Application has sufficient contrast ratio i.e. 4.5:1 for most of the elements present in the application. However, account owners may set component foreground and background colors, allowing the possibility for contrast ratio not being sufficient for different elements.
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.4.4 Resize text(Level AA)Also applies to:EN 301 549 Criteria9.1.4.4 (Web)10.1.4.4 (Non-web document)11.1.4.4.1 (Open Functionality Software)11.1.4.4.2 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Supports	Remark: Application is fully operable and readable while resizing the content using 200% browser zoom.
 1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 	Not Applicable	Remark: There is no such information present in the application, which is in the form of Image of text.

Criteria	Conformance Level	Remarks and Explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Supports	Remark: Application is fully operable and readable while resizing the content using 400% browser zoom.
Revised Section 508 - Does not apply1.4.11 Non-text Contrast(Level AA 2.1 only)Also applies to:EN 301 549 Criteria• 9.1.4.11 (Web)10.1.4.11 (Web)• 10.1.4.11 (Non-web document)• 11.1.4.11 (Open Functionality Software)• 11.1.4.11 (Closed Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs)	Supports	Remark: Application has sufficient contrast ratio i.e. 4.5:1 for most of the elements present in the application. However, account owner may set component customized foreground and background colors, allowing the possibility for contrast ratio not being sufficient for different elements.
Revised Section 508 – Does not apply1.4.12 Text Spacing (Level AA 2.1 only)Also applies to:EN 301 549 Criteria• 9.1.4.12 (Web)• 10.1.4.12 (Non-web document)	Supports	Remark: Application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text

Criteria	Conformance Level	Remarks and Explanations
 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply 		(Letter, word, line and paragraph) spacing.
 1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		Remark: There are web element available in the application which triggers the additional content after receiving pointer hover or keyboard focus.
 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) - Does not apply 11.2.4.5 (Open Functionality Software) - Does not apply 11.2.4.5 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 	Not Applicable	Remark: Multiple ways of navigation is not required in portal.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Remark: Headings present in the application are descriptive enough to understand their purpose and sufficient label is provided for each form field wherever descriptive label is needed.
 2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Support	Remark: Tab focus indicator is visible on each and every interactive elements.
 3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) - Does not apply 	Not Applicable	Remark: Application content is available in English language only. There is no change in language throughout the application.

Criteria	Conformance Level	Remarks and Explanations
 11.3.1.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) - Does not apply 11.3.2.3 (Open Functionality Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) - Does not apply 12.1.2 (Product Docs) 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 		Remark: Repeated components are occurring in the same order on every page of the application, which helps screen reader and cognitive user to predict the location of different web elements on each page.
 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) - Does not apply 11.3.2.4 (Open Functionality Software) - Does not apply 11.3.2.4 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) - Does not apply to non-web software 		Remark: Elements that have the same functionality across multiple pages in the application have same labels or same name.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
EN 301 549 Criteria	Cump outo	
• 9.3.3.3 (Web)	Supports	
• 10.3.3.3 (Non-web document)		Remark:
 11.3.3.3 (Open Functionality Software) 		
• 11.3.3.3 (Closed Software)		Error messages which appears are descriptive and
• 11.8.2 (Authoring Tool)		precise.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:		
EN 301 549 Criteria	Not Applicable	Remark:
• 9.3.3.4 (Web)		
• 10.3.3.4 (Non-web document)		This success criterion is related to legal
 11.3.3.4 (Open Functionality Software) 		commitment, financial data, etc., which involves
• 11.3.3.4 (Closed Software)		serious risk, if no option, is provided for user to
• 11.8.2 (Authoring Tool)		review or revert the data before submission.
• 12.1.2 (Product Docs)		However, application does not have any such
• 12.2.4 (Support Docs)		forms, where such risk is associated.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only)	Support	Remark:
Also applies to:		
EN 301 549 Criteria		Screen reader should notify about alert/

Criteria	Conformance Level	Remarks and Explanations
 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply 		notification/ message which appears in the application.

Table 3: Success Criteria, Level AAA

Notes: Not Applicable

Revised Section 508 Report

Notes:

Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Remark: Screen reader equally supports the application. Users using these screen readers can easily operate the application. However, there are some instances, where a screen reader user will have difficulties in understanding the information.
302.2 With Limited Vision	Supports	Remark: Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1. However, account owner may set component customized foreground and background colors, allowing the possibility for contrast ratio not being sufficient for different elements.
302.3 Without Perception of Color	Not Applicable	Remark:

Criteria	Conformance Level	Remarks and Explanations
		No color is used to indicate any type of information on page such as bulleted point, section headings, link, button, etc.,
302.4 Without Hearing	Not Applicable	No multimedia content is present in the application.
302.5 With Limited Hearing	Not Applicable	No multimedia content is present in the application.
302.6 Without Speech	Not Applicable	Remark: Speech is not required to complete any task or activity.
302.7 With Limited Manipulation	Not Applicable	Remark: There are no such complicated keyboard actions required in the application to perform any task, which requires simultaneous actions or fine motor control.
302.8 With Limited Reach and Strength	Partially Supports (Keyboard)	Remark: Application has a good support for keyboard interaction, as most of the

Criteria	Conformance Level	Remarks and Explanations
		interactive elements are accessible using the keyboard commands. It works similarly for both screen reader and keyboard-only users. Except for below:
		Exceptions: 1. Accordion is not accessible through tab/ arrow keys
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Remark: Many features in the application have good support for users with cognitive disabilities due to following reasons: 1. Application does not have any moving text/images/animations, which disrupts in reading. 2. Application does not have any multimedia, which plays automatically and confuses the user. 3. Application does not have any flashing object, which causes seizure.

Chapter 4: <u>Hardware</u>

Notes: This website is not subjected to the requirements of this section

Chapter 5: <u>Software</u>

Notes: This website is not subjected to the requirements of this section

Chapter 6: <u>Support Documentation and Services</u>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Remark: A link to this VPAT in PDF form appears in the modal when clicking "Event Calendar Info" in Accessibility Options.
602.3 Electronic Support Documentation	See <u>WCAG 2.1</u> section	Application provides Help content pages which gives information on available content. People with visual disability are not able to read and understand this information easily, as user guide PDFs are not tagged for screen reader user.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Remark: Since, the application provides information through the digital medium and it allows user to access the 'Help' feature for further help regarding the digital content and documentation. There is no such requirement of alternate formats for non-electronic support documentation as support services are

Criteria	Conformance Level	Remarks and Explanations
		available electronically.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Support	A link to this VPAT in PDF form appears in the modal when clicking "Event Calendar Info" in Accessibility Options.
603.3 Accommodation of Communication Needs	Support	There is a tech support email address mentioned modal when clicking "Event Calendar Info" in Accessibility Options.